

# NANCY NORLING DDS

## Consent for Use and Disclosure of Health Information and Verbal Release

I, \_\_\_\_\_, have received and reviewed a copy of Dr. Norling's Dental Office Notice of Privacy Practices and Security Policies and Procedures.

Signature \_\_\_\_\_ Date \_\_\_\_\_

### Patient Consent Form for Use or Disclosure of Patient's Protected Health Information.

This form must be completed by the individual whose protected health information is to be disclosed or by a parent or guardian if the person is a minor under state law.

Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

I hereby authorize Dr. Norling and/or members of her staff to release the following Personal health information: 1) Dental services claims information. 2) Prescriptions, Diagnostic, treatment, and/or care management services 3) Review required by HHS or HIPAA-compliant health care operations. 4) Communications from the dental office by telephone, email, fax, postal services or any means that the office feels efficient to contact me regarding the above mentioned statements.

My Consent Effective: Today's Date \_\_\_\_\_

Continue Indefinitely: I understand that consent may be revoked by me at any time. I understand why I have been asked to disclose this information and am aware that my patients rights are identified in the practice's Notice of Privacy Practices.

Signature of Patient \_\_\_\_\_ Date \_\_\_\_\_

Personal Representative \_\_\_\_\_ Date \_\_\_\_\_

**If there are other persons or entities that you would like us to be able to speak to about your care please list below**

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

**OK to leave message containing confidential information on voicemail to this and/or these numbers:**

HOME \_\_\_\_\_ CELL \_\_\_\_\_ WORK \_\_\_\_\_

FORM **A** Smile Assessment Questionnaire

NANCY **norling** DDS

Comprehensive  
Cosmetic and  
Restorative  
Dentistry

NAME \_\_\_\_\_

1. If there was anything you could change about your smile, what would it be?
2. What is your reason for the appointment?
3. In our work together, what are your goals and objectives?
4. What qualities are you looking for in a dentist?
5. What role does your insurance coverage have in achieving your objectives?
6. What do we need to know about you in order for us to work well together?

- 
1. Do you like the color of your teeth? Y / N
  2. Would you like to change the way your teeth or gums are shaped? Y / N
  3. Do you have gaps or spaces between your teeth that you would like filled in? Y / N
  4. Are your upper front teeth straight? Y / N
  5. Are your lower front teeth straight? Y / N

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Our commitment is to inform you of the fees for all dental treatment. At your request we will submit pre-estimates to your insurance company when applicable. We also offer affordable payment plans through Care Credit Co. and will make available application forms when needed. The following is our financial policy:

- A. All cosmetic dentistry appointments will require full payment on the day of the appointment.
- B. Major treatment appointments (crowns, onlays and bridges) will require one-half down at the time of the appointment and balance at completion. If you have insurance we will be happy to process your claim and your insurance company will reimburse you directly.**
- C. Preventive treatment appointments (cleanings, exams, x-rays and sealants), restorative appointments (fillings), and periodontal treatment appointments (gum disease, root planing and scaling) will require payment at the time of the visit. If you have insurance we will be happy to process your claim and your insurance company will reimburse you directly.**
- D. Method of payment:
  - 1. Cash, personal checks
  - 2. Visa, MasterCard, American Express or Discover
  - 3. Care Credit health card (please inquire with our office manager)

**I am aware that Dr. Norling is a non-participating provider for all network insurance plans. This means that if my dental insurance plan allows me to go out of network to see the dentist of my choice, my out of pocket expense will be higher than seeing a participating provider. If you have questions we ask that you contact your insurance company or your employer.**

Patient Signature: \_\_\_\_\_ Date \_\_\_\_\_

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I hereby authorize Dr. Nancy Norling and her assistants to perform the following dental treatment plan. If any unforeseen condition arises in the course of treatment calling for procedures in addition to, or different from those now contemplated, I wish to be informed and involved in the decision for alternative treatment.

I am informed and fully understand that inherent in any type of dentistry includes the possibility of unavoidable complications. I am aware that the practice of dentistry is not an exact science. I do not hold Dr. Nancy Norling responsible for any common complications of dentistry. This may include teeth sensitivities, the need for endodontic treatment, TMJ problems, and gingival or mouth tissue sensitivities. I further realize that in spite of the possible complications, my contemplated dental work is desired by me.

I realize that it is mandatory that I give an accurate and complete medical history, and follow all instructions as directed by Dr. Nancy Norling to ensure optimum results from my dental treatment.

The following dental procedures may be included in my treatment plan:

- Dental examination
- Dental x-rays
- Diagnostic photographs
- Prophylaxis
- Fluoride treatment
- Sealants
- Restorative treatment
- Cosmetic treatment
- Periodontal treatment
- Endodontic treatment
- Oral surgery
- Orthodontic

Any questions about my proposed dental treatment have been fully answered. I have read this statement and understand it completely.

Parent/Guardian/ \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

# PATIENT REGISTRATION

Today's Date \_\_\_\_\_

Patient First Name: \_\_\_\_\_ Patient Last Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Preferred Name: \_\_\_\_\_

Patient is :  Responsible Party

**Responsible Party: ( Responsible Party is policy holder and/ or parent/ guardian of patient)**

Patient First Name: \_\_\_\_\_ Patient Last Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Emergency contact name and phone # \_\_\_\_\_

Birth date: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Drivers Lic#: \_\_\_\_\_

**Patient Information:**

Address: \_\_\_\_\_ Address 2: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Sex:  Female  Male Marital Status:  Married  Single  Divorced  Separated  Widowed

Birth date: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Drivers Lic#: \_\_\_\_\_

E-mail: \_\_\_\_\_ Emergency contact name and phone # \_\_\_\_\_

Employment Status:  Full Time  Part Time  Self Employed  Retired  Unemployed

Student Status:  Full Time  Part Time

Pharmacy: \_\_\_\_\_ Phone# \_\_\_\_\_ How did you hear about our practice? \_\_\_\_\_

**Primary Dental Insurance Information:**

Name of policy holder: \_\_\_\_\_ Relationship to policy holder:  Self  Spouse  Child  Other

Group #: \_\_\_\_\_ Subscriber ID: \_\_\_\_\_

Insured Social Security #: \_\_\_\_\_ Insured Birth date: \_\_\_\_\_

Employer Name: \_\_\_\_\_ Insurance Company Name: \_\_\_\_\_

Ins. Co. Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

**Secondary Dental Insurance Information:**

Name of policy holder: \_\_\_\_\_ Relationship to policy holder:  Self  Spouse  Child  Other

Group#: \_\_\_\_\_ Subscriber ID: \_\_\_\_\_

Insured Social Security #: \_\_\_\_\_ Insured Birth date: \_\_\_\_\_

Employer Name: \_\_\_\_\_ Insurance Company Name: \_\_\_\_\_

Ins. Co. Address: \_\_\_\_\_ City, State, Zip \_\_\_\_\_

Patient Signature/Parent or Guardian \_\_\_\_\_ Date \_\_\_\_\_

## **Dental Insurance And You**

### **The Patient Comes First!**

You deserve the right care and the right compensation. Dr. Nancy Norling's dental treatment plans are tailored to provide you with the needed quality dental care. Dental insurance programs are designed to help with the financial coverage of your dental treatment.

### **Your Plan's Coverage**

During the last decade, dental benefit plans became an integral part of health care planning. While these plans are made available to employees through companies, unions and associations, each may vary considerably. Your employer, the purchaser of the insurance plan, selects the range of benefits. The insurance plans may provide only limited coverage, or provide coverage of only specific services, such as preventive dental care.

### **You and your Insurance Plan**

Typical criteria and terms espoused by insurance carriers include:

“Reasonable and customary fees”

“Yearly maximums”

“Pre-authorization”

Each of these criteria and terms varies by plan and insurance carrier. To ensure you receive maximum benefits, we recommend that you read your insurance booklet and become familiar with your specific plan requirements. Low reimbursement may be the result of coverage purchased for the insurance plan. If you feel the dental benefits are inadequate, discuss this matter with your employer so that alternatives can be investigated.

### **You and Your Insurance Claims**

We can help. We will process all of your insurance claims expeditiously. All you need to do is fill out the top 'personal information' section of your insurance form and bring it to our office or bring you current insurance card with you.

### **Dental Treatment Payment Policy**

We require payment at the time of treatment. Your insurance company will send payment directly to you in a timely manner.

Dr. Norling is a non participating provider for **Delta Dental** and **dental PDO's**. Many patients still choose to see Dr. Norling because they value the quality of care that they receive here.

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**Dr. Nancy Norling and her staff take pride in providing comfortable, quality dental care.**

## **DIRECTIONS**

NANCY **norling** DDS

1660 S. Hwy 100, Suite 122

Minneapolis, MN 55416

(952) 544-4129

### **Arriving from the EAST**

Take I-94 West to I-394 West.

Exit on Highway 100 South to Cedar Lake Road and follow the curve to the right.

Our office building is the FIRST parking lot on right (across from Podany's Office Furniture) when you exit on Cedar Lake Road.

We are on the ground floor of 1660 Parkdale Plaza.

### **Arriving from the WEST**

Take I-394 East to the Xenia/Park Place Blvd. exit.

Turn south (right) on Park Place Blvd. to Parkdale Drive.

Turn left on Parkdale Drive.

Our office building is the LAST parking lot on the left-hand side, before the entrance onto Highway 100 (across from Podany's Office Furniture).

We are on the ground floor of 1660 Parkdale Plaza.

### **Arriving from the SOUTH**

Take Highway 100 North to the Cedar Lake Road exit (Cedar Lake Road runs parallel to Highway 100 for a short time).

Loop around the Fiat car dealership on the right-hand side and go under Highway 100.

At the stoplight, merge right onto Parkdale Drive.

Our office building is the LAST parking lot on the left-hand side, before the entrance onto Highway 100 (across from Podany's Office Furniture).

We are on the ground floor of 1660 Parkdale Plaza.

### **Arriving from the NORTH**

Take I-694 West to Highway 100 South.

Exit on Cedar Lake Road and curve to the right.

Our office building is the FIRST parking lot on the right (across from Podany's Office Furniture) when exiting Cedar Lake Road.

We are on the ground floor of 1660 Parkdale Plaza.



**MEDICAL HISTORY**

PATIENT NAME \_\_\_\_\_ Birth Date \_\_\_\_\_

Although dental personnel primarily treat the area in and around your mouth, your mouth is a part of your entire body. Health problems that you may have, or medication that you may be taking, could have an important interrelationship with the dentistry you will receive. Thank you for answering the following questions.

- Are you under a physician's care now?  Yes  No If yes, please explain: \_\_\_\_\_
- Have you ever been hospitalized or had a major operation?  Yes  No If yes, please explain: \_\_\_\_\_
- Have you ever had a serious head or neck injury?  Yes  No If yes, please explain: \_\_\_\_\_
- Are you taking any medications, pills, or drugs?  Yes  No If yes, please explain: \_\_\_\_\_
- Do you take, or have you taken, Phen-Fen or Redux?  Yes  No \_\_\_\_\_
- Have you ever taken Fosamax, Boniva, Actonel or any other medications containing bisphosphonates?  Yes  No \_\_\_\_\_
- Are you on a special diet?  Yes  No
- Do you use tobacco?  Yes  No
- Do you use controlled substances?  Yes  No

Women: Are you Pregnant/Trying to get pregnant?  Yes  No Taking oral contraceptives?  Yes  No Nursing?  Yes  No

Are you allergic to any of the following?  
 Aspirin  Penicillin  Codeine  Local Anesthetics  Acrylic  Metal  Latex  Sulfa drugs  
 Other If yes, please explain: \_\_\_\_\_

- Do you have, or have you had, any of the following?
- |  |  |  |   |
|--|--|--|---|
| AIDS/HIV Positive <input type="radio"/> Yes <input type="radio"/> No         | Cortisone Medicine <input type="radio"/> Yes <input type="radio"/> No        | Hemophilia <input type="radio"/> Yes <input type="radio"/> No            | Radiation Treatments <input type="radio"/> Yes <input type="radio"/> No       |
| Alzheimer's Disease <input type="radio"/> Yes <input type="radio"/> No       | Diabetes <input type="radio"/> Yes <input type="radio"/> No                  | Hepatitis A <input type="radio"/> Yes <input type="radio"/> No           | Recent Weight Loss <input type="radio"/> Yes <input type="radio"/> No         |
| Anaphylaxis <input type="radio"/> Yes <input type="radio"/> No               | Drug Addiction <input type="radio"/> Yes <input type="radio"/> No            | Hepatitis B or C <input type="radio"/> Yes <input type="radio"/> No      | Renal Dialysis <input type="radio"/> Yes <input type="radio"/> No             |
| Anemia <input type="radio"/> Yes <input type="radio"/> No                    | Easily Winded <input type="radio"/> Yes <input type="radio"/> No             | Herpes <input type="radio"/> Yes <input type="radio"/> No                | Rheumatic Fever <input type="radio"/> Yes <input type="radio"/> No            |
| Angina <input type="radio"/> Yes <input type="radio"/> No                    | Emphysema <input type="radio"/> Yes <input type="radio"/> No                 | High Blood Pressure <input type="radio"/> Yes <input type="radio"/> No   | Rheumatism <input type="radio"/> Yes <input type="radio"/> No                 |
| Arthritis/Gout <input type="radio"/> Yes <input type="radio"/> No            | Epilepsy or Seizures <input type="radio"/> Yes <input type="radio"/> No      | High Cholesterol <input type="radio"/> Yes <input type="radio"/> No      | Scarlet Fever <input type="radio"/> Yes <input type="radio"/> No              |
| Artificial Heart Valve <input type="radio"/> Yes <input type="radio"/> No    | Excessive Bleeding <input type="radio"/> Yes <input type="radio"/> No        | Hives or Rash <input type="radio"/> Yes <input type="radio"/> No         | Shingles <input type="radio"/> Yes <input type="radio"/> No                   |
| Artificial Joint <input type="radio"/> Yes <input type="radio"/> No          | Excessive Thirst <input type="radio"/> Yes <input type="radio"/> No          | Hypoglycemia <input type="radio"/> Yes <input type="radio"/> No          | Sickle Cell Disease <input type="radio"/> Yes <input type="radio"/> No        |
| Asthma <input type="radio"/> Yes <input type="radio"/> No                    | Fainting Spells/Dizziness <input type="radio"/> Yes <input type="radio"/> No | Irregular Heartbeat <input type="radio"/> Yes <input type="radio"/> No   | Sinus Trouble <input type="radio"/> Yes <input type="radio"/> No              |
| Blood Disease <input type="radio"/> Yes <input type="radio"/> No             | Frequent Cough <input type="radio"/> Yes <input type="radio"/> No            | Kidney Problems <input type="radio"/> Yes <input type="radio"/> No       | Spina Bifida <input type="radio"/> Yes <input type="radio"/> No               |
| Blood Transfusion <input type="radio"/> Yes <input type="radio"/> No         | Frequent Diarrhea <input type="radio"/> Yes <input type="radio"/> No         | Leukemia <input type="radio"/> Yes <input type="radio"/> No              | Stomach/Intestinal Disease <input type="radio"/> Yes <input type="radio"/> No |
| Breathing Problem <input type="radio"/> Yes <input type="radio"/> No         | Frequent Headaches <input type="radio"/> Yes <input type="radio"/> No        | Liver Disease <input type="radio"/> Yes <input type="radio"/> No         | Stroke <input type="radio"/> Yes <input type="radio"/> No                     |
| Bruise Easily <input type="radio"/> Yes <input type="radio"/> No             | Genital Herpes <input type="radio"/> Yes <input type="radio"/> No            | Low Blood Pressure <input type="radio"/> Yes <input type="radio"/> No    | Swelling of Limbs <input type="radio"/> Yes <input type="radio"/> No          |
| Cancer <input type="radio"/> Yes <input type="radio"/> No                    | Glaucoma <input type="radio"/> Yes <input type="radio"/> No                  | Lung Disease <input type="radio"/> Yes <input type="radio"/> No          | Thyroid Disease <input type="radio"/> Yes <input type="radio"/> No            |
| Chemotherapy <input type="radio"/> Yes <input type="radio"/> No              | Hay Fever <input type="radio"/> Yes <input type="radio"/> No                 | Mitral Valve Prolapse <input type="radio"/> Yes <input type="radio"/> No | Tonsillitis <input type="radio"/> Yes <input type="radio"/> No                |
| Chest Pains <input type="radio"/> Yes <input type="radio"/> No               | Heart Attack/Failure <input type="radio"/> Yes <input type="radio"/> No      | Osteoporosis <input type="radio"/> Yes <input type="radio"/> No          | Tuberculosis <input type="radio"/> Yes <input type="radio"/> No               |
| Cold Sores/Fever Blisters <input type="radio"/> Yes <input type="radio"/> No | Heart Murmur <input type="radio"/> Yes <input type="radio"/> No              | Pain in Jaw Joints <input type="radio"/> Yes <input type="radio"/> No    | Tumors or Growths <input type="radio"/> Yes <input type="radio"/> No          |
| Congenital Heart Disorder <input type="radio"/> Yes <input type="radio"/> No | Heart Pacemaker <input type="radio"/> Yes <input type="radio"/> No           | Parathyroid Disease <input type="radio"/> Yes <input type="radio"/> No   | Ulcers <input type="radio"/> Yes <input type="radio"/> No                     |
| Convulsions <input type="radio"/> Yes <input type="radio"/> No               | Heart Trouble/Disease <input type="radio"/> Yes <input type="radio"/> No     | Psychiatric Care <input type="radio"/> Yes <input type="radio"/> No      | Venereal Disease <input type="radio"/> Yes <input type="radio"/> No           |
|  |  |  | Yellow Jaundice <input type="radio"/> Yes <input type="radio"/> No            |

Have you ever had any serious illness not listed above?  Yes  No \_\_\_\_\_

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

SIGNATURE OF PATIENT, PARENT, or GUARDIAN \_\_\_\_\_ DATE \_\_\_\_\_



